

Business Gear

Wenger Warranty & Repair

What is covered under my Business Gear Warranty?

Your Wenger product is backed by a three-year warranty from the date of purchase against manufacturing defects. Should a manufacturing defect in materials or workmanship appear under normal use during the warranty period, we will repair or replace your product at our discretion with the same model or an equivalent. This guarantee is non-transferable and does not cover cosmetic damage, wear and tear, damage resulting from abuse, misuse, unauthorized repair or improper handling, common carrier damage or the contents of your bag.

Proof of purchase from an authorized retailer is required and shipping costs to our repair center are the responsibility of the owner. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or country to country. Please direct any questions to our Customer Service Department by emailing us at service.travelgear.ch@victorinox.com or visit www.wenger.ch for more country-specific details. Additionally, you can locate the closest retailer with our [Store Finder](#).

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